

European Resource Efficiency Self-Assessment Tool!



Profile information

Company name:	
Country:	

Sector:

- Food and drink industry
- Accomodation and food industry
- Construction industry
- Automotive industry
- Waste Management and recycling industry

- Company size:**
- Micro (less than 10)
 - Small (less than 50)
 - Medium (less than 250)

Advancement in applying resource efficiency measures:

- Beginner
- Intermediate
- Advanced

How did you hear about this survey?	
Contact person:	
Phone number:	
Email address:	
With your signature you acknowledge that you have read and understood the privacy statement:	



Basis Check

1. Kennen Sie den Verbrauch und die Kosten der relevanten Energieverbraucher und –Prozesse in Ihrem Unternehmen?

- Wir achten nicht auf unseren Energieverbrauch und die Stromkosten
- Wir kennen nur den gesamten Energieverbrauch und die gesamten Stromkosten.
- Wir kennen den Energieverbrauch jeder einzelnen Energiequelle (Elektrizität, Gas etc.)
- Wir kennen den Energieverbrauch von jedem relevanten energieverbrauchenden Gerät (Anlage).

2. Wie hoch ist ihr Verbrauch an elektrischer Energie? (in dem folgenden Abschnitt bezieht sich m^2 auf die Nettogrundfläche)

Produktionsunternehmen (nur Gebäude/Maschine nicht enthalten; Nettogrundfläche $\leq 3.500 \text{ m}^2$)

- $\leq 20 \text{ kWh/m}^2 \text{ a}$
- $> 20 \text{ kWh/m}^2 \text{ a}$

Produktionsunternehmen (nur Gebäude /Maschinen nicht enthalten; Nettogrundfläche $> 3.500 \text{ m}^2$)

- $\leq 65 \text{ kWh/m}^2 \text{ a}$
- $> 65 \text{ kWh/m}^2 \text{ a}$

Hotels ohne Restaurant

- $< 45 \text{ kWh/m}^2 \text{ a}$
- $> 70 \text{ kWh/m}^2 \text{ a}$
- $45 - 70 \text{ kWh/m}^2 \text{ a}$

Hotels mit Restaurant

- $< 50 \text{ kWh/m}^2 \text{ a}$
- $> 90 \text{ kWh/m}^2 \text{ a}$
- $50 - 90 \text{ kWh/m}^2 \text{ a}$

Restaurants

- $< 60 \text{ kWh/m}^2 \text{ a}$
- $> 145 \text{ kWh/m}^2 \text{ a}$
- $60 - 145 \text{ kWh/m}^2 \text{ a}$

Andere

- Auflistung nicht zutreffend


3. Welche Art Leuchtmittel benutzen Sie hauptsächlich und wie werden Sie kontrolliert?

Art des Leuchtmittels

- LED
- Neonröhren
- Herkömmliche Glühlampe
- Kompaktleuchtstofflampe (Energiesparlampe)
- Halogenlampen

Kontrollsystem (Mehrfachauswahl möglich)

- Bewegungsmelder
- Mit Timer geschaltet
- Tageslichtsensor
- Manuelle Bedienung



4. Sind Sie sich Ihres Wasserverbrauchs und den entstehenden Kosten bewusst (einschließlich der Abwasserentsorgung)?

- Wir messen unseren Wasserverbrauch nicht.
- Unser Wasserverbrauch wird gemessen aber wir achten nicht auf unseren Verbrauch und die Kosten.
- Wir haben Kenntnisse über unseren Wasserverbrauch und die Kosten.
- Wir haben detaillierte Kenntnisse über den Verbrauch in den verschiedenen Abteilungen/Prozessen in unserem Unternehmen.
- Wir haben detaillierte Kenntnisse über den Verbrauch in den verschiedenen Abteilungen / Prozesse in unserem Unternehmen und haben damit begonnen unseren Wasserverbrauch zu reduzieren.

5. Welche Art an sanitären Einrichtungen haben Sie?

- Toiletten
- Wassersparende WC-Schüssel und Spülvorrichtung
 - Wassersparendes Urinal und Spülvorrichtung mit individueller elektronischer Steuerung
 - Andere

Wasserbecken

- Wasserhahn
- Wassersparend
 - Andere
- Regelventil
- automatische Ausschaltung oder voll automatisch
 - Andere

Duschen

- Duschkopf
- Wassersparend
 - Andere
- Regelventil
- Thermostatisch
 - Eingriff Duscharmatur
 - Zweigriff Duscharmatur

6. Kennen Sie den Wert Ihres Materialverlustes?

- Der Wert unseres Materialverlustes ist uns nicht bekannt.
- Wir kennen den Wert unseres jährlichen Materialverlustes.
- Wir wissen, wo in unserer Organisation der Materialverlust entsteht.
- Wir reduzieren unseren Materialverlust zunehmend und überprüfen diesen regelmäßig.
- Keine dieser Antworten.

7. Wissen Sie wie viel Abfall Sie produzieren – und wieviel das kostet?

- Unsere Abfallbehälter / Container werden regelmäßig entleert und unsere Abfallkosten werden unabhängig von der Füllhöhe berechnet.
- Wir trennen unseren Abfall entsprechend den Vorschriften und kennen die Kosten für die Entsorgung.
- Wir kennen die Müllfraktionen und Mengen im Detail und versuchen die Abfallströme und Kosten zu optimieren.



8. Werden Mitarbeiter in Verbesserungsprozesse involviert?

- Mitarbeiter werden in folgende Bereiche involviert
(Auswahl verschiedener Bereiche möglich):
 - Verbesserung der Mitarbeiterarbeitsplätze
 - Verbesserung der Produktionsprozesse
 - Verbesserung der Organisationsprozesse
 - Verbesserung der Produkte und Komponenten
 - Entwicklung innovativer Produkte und Prozesse
- Mitarbeiter bekommen einen Bonus für Verbesserungsvorschläge
- Die Mitarbeiter werden nicht in die Verbesserungsprozesse involviert

9. Ist Ressourceneffizienz ein Teil Ihrer Businessstrategie? (Mehrfachauswahl möglich)

- Ressourceneffizienz ist nicht relevant für unsere Unternehmensstrategie
- Wir achten auf die Ressourceneffizienz aufgrund regulatorischen Anforderungen
- Ressourceneffizienz ist Teil unserer Unternehmensstrategie, da wir die Standards gemäß unserer Kunden erfüllen müssen
- Ressourceneffizienz ist Teil unserer Unternehmensstrategie, weil unsere Kunden dies fordern
- Ressourceneffizienz ist Teil unserer Unternehmensstrategie, weil wir uns um die Qualität unserer Umwelt und das Wohlergehen unserer Arbeiter und unserer Gemeinschaft bemühen
- Ressourceneffizienz ist Teil unserer Unternehmensstrategie aufgrund der Material- und Energiekosteneinsparungen.
- Ressourceneffizienz ist Teil unseres Unternehmensmodells, weil es Innovationen vorantreibt und uns hilft auf dem Markt wettbewerbsfähig zu sein

10. Beziehen Sie die Aspekte der Ressourceneffizienz in Ihre Geschäftsprozesse mit ein? (Mehrfachauswahl möglich)

- Ressourceneffizienz ist nicht relevant in unseren Geschäftsprozessen
- Unsere Geschäftsprozesse sind gut etabliert und benötigen keine Anpassung
- Ein wichtiger Bestandteil in unseren Geschäftsprozessen ist das Denken in Lebenszyklen
- Wir überprüfen regelmäßig unsere Geschäftsprozesse und verbessern somit unsere Ressourceneffizienz kontinuierlich



Privacy policy

1. What is the European Resource Efficiency Self-Assessment Tool for SMEs website?

The European Commission's European Resource Efficiency Self-Assessment Tool for SMEs, (referred to hereafter as RESAT), proposes SMEs with a user-friendly method to assess their resource efficiency performance and to explore which measures could be adopted to improve it in a cost-effective manner. SME Data will be collected on energy, water consumption and waste management. The tool will focus on five specific sectors, 'food and drink', 'accommodation', 'construction', 'automotive' and waste and recycling industry.

You are affected by this privacy statement if you are registered to RESAT website.

Users include the Commission's own staff, contractors in charge of the maintenance of the website and SMEs of the European Union.

Registration may occur:

- at the initiative of a user or of the organisation that the user belongs to or represents
- by means of direct entry of the relevant information by the user

The recorded personal data is governed by Regulation (EC) 45/2001.

RESAT falls under the responsibility of the Controller, European Commission, DG Internal Market, Industry, Entrepreneurship and SMEs, unit F2 "Clusters, Social Economy and Entrepreneurship".

2. What information do we collect, for what purpose and through which technical means?

Registration is required:

- to allow you better understand your resource efficiency performance providing you with practical guidelines and information on how to improve your resource productivity by saving energy, water and raw materials, as well as by reducing and better managing your waste to receive further information that you have requested, such as newsletters and information updates

We store the information that you provide on the registration form:

- Email address from ECAS registration page.
- Contact person name from RESAT SME profile page.
- Telephone number from RESAT SME profile page.


The personal data may be used to reach out to the companies in a second phase of the project testing to ask for further feedback or to follow up on actions that could have been taken following the completion of the self-assessment survey. This could include a phone interview.

We may collect the following additional data about each user:

- Date and time of the most recent successful and unsuccessful authentication

3. Who has access to your information and to whom is it disclosed?

By registering yourself, you authorise the disclosure of the details you have entered in the user registration system to Commission's staff and contractors in charge of the maintenance of the website. If you were registered by your organisation, your consent is assumed to have been given (implicitly or explicitly) for the transfer of your details.



The Commission and contractors in charge of the maintenance of the website will not divulge your information to third parties with the following exceptions:

- the duly authorised support unit or help desk responsible for the domain in which you are registered
- duly authorised bodies, on a case by case basis: European Anti-fraud Office (OLAF), internal Commission Security Directorate or disciplinary bodies, the Ombudsman, the European Data Protection Supervisor.

Your password is stored by the Identity Management Service (ECAS) of the European Commission only in an irreversible form. Apart from your password, the website administrators can view all of the data pertaining to a particular user. This also helps them to perform duties such as helping users with problems and diagnosing suspected security incidents.

4. How do we protect and safeguard your information?

The Commission stores your personal information in secure computers and your information can only be accessed by authorised persons and internal sites.

When you login, the password is always encrypted on the network and is decrypted for checking against the stored password by the authentication service, not by the individual site. All passwords (including previous passwords mentioned above) are stored in a form that permits them to be checked against a supplied value, but their actual value cannot be derived from the stored value.

The details about your user account are available only to you, the website administrators and the IT service administrators.

If you registered yourself directly, you should be aware that anyone with access to read your e-mail may be able to use the account you create and acquire the identity it represents. You are responsible for assessing the risk that this presents to you personally.

Similarly, certain users are allowed to reset their password using e-mail. They should bear in mind that anyone else with access to their e-mail (because of automatic forwarding, delegation or other reasons) will be able to reset the password.

If you have any reason to believe that your password has been compromised – for example, if your password appears to have been changed without your knowledge - you should notify your normal support contact or contact the Commission as described on the user registration and authentication pages.

Notes:


In principle, and especially if you have access to sensitive systems, you should never reveal your password to anybody else: it is a secret only you should know. In particular, your ECAS password should only ever be entered on screens showing the approved ECAS logo. Do not enter it if you have doubts about the authenticity of the ECAS site.

When you enter your password, make sure your browser indicates (usually by means of a padlock or other icon) that you are on a secure connection and that you are connected to a Commission site address (e.g. ec.europa.eu, webgate.eu-admin.net).

5. How can you verify, modify or delete your information?

You can verify your account information, including the data recorded about activity on your account, in the pages of either the user registration service or the Authentication Service (ECAS).

In case of difficulty, you can obtain help by following the [contact link](#) (see detailed information on point 7).



If you registered yourself in the RESAT website, you will be able to change or remove any personal information on-line:

- Email address from ECAS registration page.
- Contact person name from RESAT SME profile page.
- Telephone number from RESAT SME profile page.

However, if your details were registered through a third party, this may not be possible and you will have to contact that third party in order to have the information changed: you may nevertheless have the information removed by the Commission, but if the third party re-submits this information to the Commission, it will be re-instated.

6. How long do we keep your data?

RESAT website keeps personal data for as long as you are recorded as an active user and for a period of two years thereafter.

Data are backed up regularly by the Commission to ensure a correct system restore if necessary to restart operations. The logs (log files) are rotated regularly and removed from the active system after a maximum of six months in accordance with REGULATION (EC) No 45/2001. All log files backed up by the standard Commission's backup procedure will not be removed from back-up tapes until those tapes are recycled, but that log data will not be restored if system restore is required.

The RESAT website will anonymise the personal data after 2 years without logon (from last logon data).

7. Contact Information

If you wish to ask questions or post complaints about the service with respect to the use of your personal information, you should follow the [contact link](#) that is shown on each RESAT website page or write to the following address:

European Commission

DG Internal Market, Industry, Entrepreneurship and SMEs

Communication, Access to Documents and Document Management Unit A5

BREY 13/092

B - 1049 Brussels (Belgium)

email: GROW-GENERAL-INFORMATION@ec.europa.eu

8. Recourse

If necessary, complaints can be addressed to the European Data Protection Supervisor.